



CONCRETE TABLE & BENCHTOP WARRANTY

CONCRETE ART by Luke warrant our concrete products for a period of 12 months from the original date of purchase. We warrant that the product will be free from manufacturing defects provided the product is installed and/or fabricated by a certified CONCRETE ART by Luke fabricator/installer.

CONCRETE ART by Luke is not responsible for labour or installation charges, removal and/or disposal charges of existing benchtops or any other expenses associated with a defective product. CONCRETE ART by Luke's sole responsibility is replacement, exchange, or repair of a defective product.

Exclusions:

1. This warranty does not cover use of the benchtop or table for any commercial purpose.
2. This warranty does not cover edge chipping, surface damage caused by wear and tear, cracking or discolouration due to the product being subjected to high heat or damage caused by improper use or abuse including damage from mishandling or misuse, cracking around voids and cut-outs, exposure to ultra violet light, damage from physical or chemical abuse and damage from improper care and maintenance including, but not limited to, damage caused by cleaning with abrasive substances.
3. This warranty does not cover scratches or stains.
4. This warranty does not cover any chemical damage.
5. The warranty will not cover damage to the product because it has been fabricated or installed in an improper manner or contrary to any specifications outlined by CONCRETE ART by Luke.
6. This warranty does not cover any failures to benchtops or cabinetry due to inadequate support or uneven cabinetry for the installation
7. This warranty does not cover the altering of any factory-applied finish.
8. This warranty does not cover chipping or pinholes occurring during fabrication or through ongoing use.
9. This warranty does not cover seam appearance or seam performance.
10. This warranty does not cover hairline cracking around cut-outs during or after installation.
11. This warranty does not cover products that have not been paid in full
12. This warranty is not transferable during the warranty period to any subsequent owner of the residence in which the surface product was originally installed.
13. This warranty does not cover routine maintenance and minor conditions such as stains, acid etching, revealing of pinholes, and water spots that are a function of proper care and maintenance and which may be corrected by following the techniques specified in the Care & Maintenance Guide.
14. Any claim under the warranty will not be recognized or accepted and the warranty does not apply if:
 - proof of the purchase of the product from CONCRETE ART by Luke within 12 months prior to the date of the claim cannot be provided
 - the claim is not made within a reasonable period after the defect in the product would have become apparent to a reasonable person; and
 - the product alleged to be defective is not made available for inspection and testing by CONCRETE ART by Luke or its authorised representatives or consultants.

Special Note:

Concrete benchtops and tables are poured in moulds, therefore when they are removed from the mould they will have some pinholes or bubbles along with other voids, "character markings", and discolorations. These will become more pronounced and increase in number as the benchtop is polished. These holes will be filled but with age some further pinholes may appear in the surface. These are not considered manufacturing defects; rather it is a reflection of the ongoing patina of the concrete product. With stone products, areas around voids and cut-outs are a weak point and are susceptible to cracks. These are not manufacturing defects and due to the reinforcing used these cracks are not structural rather aesthetic.